

March 7, 2006

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

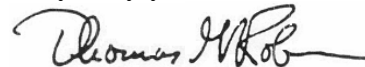
RE: Docket 3628 - Trouble Non-Outage Report for February 2006

Dear Ms. Massaro:

Enclosed please find ten (10) copies of The Narragansett Electric Company's d/b/a National Grid Trouble, Non-Outage Report ("Report") for February 2006. This Report is being provided pursuant to the Service Quality Plan Settlement Agreement approved by the Commission in Docket 3628. Please note that in response to a request by the Division on March 1, 2006, the format of the Report has been modified to reflect the most recent 13 months of data, rather than 2006 calendar year data.

Thank you for your attention to this filing. If you have any questions concerning this Report, please do not hesitate to call me at (508) 389-2877.

Very truly yours,



Thomas G. Robinson

Enclosures

cc: Docket 3628 Service List
Paul Roberti, Esq.
Al Contente, Division
Steve Scialabba, Division

National Grid
Trouble Non-Outage and Outage Calls Report¹
13 Months Ended February 2006

<u>Month</u>	<u>Year</u>	Number of Trouble Non-Outage <u>Calls</u>	Number of <u>Outage Calls</u>	Total Number of <u>All Calls</u>
February	2005	222	4,481	29,646
March	2005	269	5,082	35,040
April	2005	281	5,915	38,948
May	2005	219	5,559	39,327
June	2005	260	6,928	40,575
July	2005	335	10,616	43,808
August	2005	259	9,969	50,483
September	2005	225	6,167	46,193
October	2005	256	10,959	52,384
November	2005	161	4,842	39,921
December	2005	235	7,191	36,809
January	2006	166	8,495	40,907
February	2006	148	4,496	34,648
13 Month Total		3,036	90,700	528,689

¹The numbers contained in this report reflect calls answered by a customer service representative from National Grid's Rhode Island customers.

Certificate of Service

I hereby certify that a copy of the cover letter and / or any materials accompanying this certificate has been mailed or hand-delivered to the parties listed below.



Joanne M. Scanlon

March 7, 2006

Date

Narragansett Electric Company – Service Quality Plan
Docket 3628 - Service List as of 10/27/04

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cc: Steve Scialabba, RI Division